

## Mental health and substance abuse services for children in foster, adoptive or kinship care

### Get connected

Mercy Maricopa wants to be sure that children, adolescents and families in Arizona's foster and adoptive care system get connected to the right mental health services and substance abuse treatment where and when they need them.

The first step is to give us a call to find out if your child is eligible for services. You can reach us at Member Services at **602-586-1841** or **1-800-564-5465**; (TTY/TDD) **711**. We're available 24 hours a day, seven days a week.

### Get help

Children who enter the Department of Child Safety (DCS) system should be referred by DCS to Rapid Response within **72 hours**. That referral alerts us to send a behavioral health

service provider to enroll the child and assess their immediate needs. If the child in your care is new to the system and has NOT been assessed within 72 hours, please call Member Services or call our dedicated Rapid Response hotline, **602-633-0763**. You can also call this 24/7 hotline to schedule an in-home DCS Stabilization Team visit.

You can email our designated DCS contact at **[dcs@mercymaricopa.org](mailto:dcs@mercymaricopa.org)** if you have any questions or concerns.

Once the assessment has been made and a provider is assigned, an intake appointment should be scheduled within **7 days** of the call to the provider. The child's behavioral health service should begin within **21 calendar days** of the intake appointment. **Children should never be placed on a waiting list for services.**

### Get support

There are many services available to children in foster care, and many are available after a child is adopted from foster care. Here are some examples:

- Case management
- Behavior coaching
- Psychiatric services
- Individual and family therapy
- Specialty treatment
- Respite
- Parent education and parent partners

If you're not sure whether a service is available, check with your behavioral health provider, call Member Services or email **[dcs@mercymaricopa.org](mailto:dcs@mercymaricopa.org)**.

If your child is facing a crisis, don't wait. Call the Behavioral Health Crisis Line. It's available 24/7 to anyone in Maricopa County.

**602-222-9444**  
**1-800-631-1314**  
(TTY/TDD) **1-800-327-9254**  
**[www.crisisnetwork.org](http://www.crisisnetwork.org)**

**Always call 911 in life-threatening situations.**

### In a crisis

Effective April 1, 2014, Mercy Maricopa Integrated Care began operations as the RBHA for Maricopa County. Funds for services are provided through a contract with the Arizona Department of Health Services/ Division of Behavioral Health Services (ADHS/DBHS) and the Arizona Health Care Cost Containment System (AHCCCS).